

# Module 2

# Soft skills needed for active participation in the Sharing Economy

a Training Module for Sharing Economy Practitioners

of the project Sharing Skills

Increasing the labour market relevance of VET provision and reducing skills mismatches and shortages in the new booming "Sharing Economy" sector

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Unit 2.1: What are “soft skills”?

Unit 2.2: How to improve my ICT skills?

Unit 2.3: How to improve my communication skills?

Unit 2.4: Necessity for seeking self-development

*Learning outcomes:*

- Understanding of the important skills for sharing economy
- Knowledge of organizational management, enhancing organizational skills, ability to control and manage stress
- Enhanced digital competences, ability to properly use of ICT tools
- Knowledge on how to attract new customers, communication tricks, means to respond to a bad review
- Understanding the importance of life-long learning for sharing economy